

Submit a New Technical Support Request (TSR)

Please use this form to submit a Technical Support Request (TSR) into our system while you are waiting for your new TSR Manager account approval or submitting a TSR from outside of Wind River's Online Support web site. Please fill in the form as fully as possible.

Required fields are marked with a red asterisk *.

Please note: If you need to upload a file please [login](#) to do so or wait for a response from your assigned support engineer.

Contact Information

*Name:

*Enter License: I don't know my license number.
[How to find your license](#)

Company:

(You must supply either your email address and/or telephone number)

* Email: AND/OR * Phone:
ex. 555-555-1212

TSR Details

Request Type:

If you have some internal project number that you would like associated with this TSR, please enter it here. *This number is for your use only!*

Project: Reference Number:

Severity:

Product Information

*Product: Release:

* Architecture:

Development Environment

*Target OS: *Target OS Version:

*Host OS: *OS Version:

BSP: BSP Version:

Region

*Region:

Problem Description

*Summary: (A one line description of the problem)

Tip: Please enter a brief statement (80 characters maximum), summarizing your problem/request.

Error Message(s)

Tip: Please enter any error message(s) you encountered, if applicable.

*Problem Description: (Please describe the problem as fully as possible)

Submit